



Meet our client:

ENTERPRISE HOLDINGS™



Disparate systems, lack of transparency, and poor customer service increased their urgency to find a better alternative.



Project Overview



INDUSTRY: Transportation

ORGANIZATION: Enterprise Holdings

CHALLENGE: An integrated solution capable of providing both occupational health and background screening services on a National scale

COMPLEXITY:

- 6,000 facilities worldwide
- 60,000 employees
- 50 states + Washington D.C and Puerto Rico

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As our organization grew, the more critical it became to have a single background screening solution partner capable of **adapting** to our operations **vs. changing** our processes.”

CHIEF HR OFFICER, ENTERPRISE

When a company reaches a point where ‘enough is enough,’ it’s time to act.

After 15 years with the same resource, Enterprise had a clear vision of what they were going to need from a new partner

- **NEED FOR RAPID RESPONSE TIME.**
“Enterprise is constantly competing for quality talent.” Consistency, accessibility, and reliability all became critical when trying to shorten the pre-screening process.
- **NEED FOR A CONFIGURABLE PLATFORM.**
“The best background screening platform should adapt to our organization.” Enterprise’s current screening services were not meeting the needs of their unique and decentralized structure.
- **NEED FOR COAST-TO-COAST SERVICES.**
“We required a partner who could service our Background Screening and Occupational Health needs, throughout the U.S.”
- **NEED FOR REAL-TIME TRANSPARENCY.**
“As applicants moved through the background screening process, real-time updates were not accessible.” The combination of our state-of-the-art platform and Customer Support keeps everyone informed, while providing peace-of-mind that a candidate or employee could inadvertently fall off the grid.



Our time-tested approach earns highly valued trust.

“Every company is made up of their own unique DNA, because every company is built on the unique talent they hire.....”

■ ONE-ON-ONE PROJECT SPECIFICATIONS

We started by mapping out Enterprise’s unique system requirements, including ATS integrations. Then moved to account set-up, hierarchy, packages, processes, and product mapping; along with new enhancements available only on our Clairiti™ platform.

■ DEDICATED INTEGRATION TEAM

We cancelled out any “noise” that could distract from our mission to establish a seamless cut-over from a legacy background screening platform to our technologically advanced, Enterprise-grade Clairiti platform.

■ TESTING

We left nothing to chance; we tested the system against Enterprise’s unique configurations and requirements captured at the project’s launch. Then we tested again, and again, and again until we knew we were ready to meet or exceed expectations.

■ TRAINING

We transitioned ownership by scheduling multiple training sessions, including on-demand “how-to” webinars. The Enterprise HR team had the extra assurance of knowing exactly how to navigate their new system.



...We’ve never approached a new customer by applying a one-size-fits-all solution which requires a business to fit into our framework, rather we’ve developed a configurable delivery approach able to support the most complex employment screening needs”.

Brandon Phillips
CEO & President
Global HR Research

There was never any other option but to exceed Enterprise's expectations.

To what degree is sometimes difficult to quantify. But we'll try.

- **SAME-DAY DRUG TEST RESULTS**

The new Clairiti platform returned drug tests results, on average within hours, but never longer than 24 hours.

- **DECREASED TURN-AROUND TIME**

The combination of process transparency and access to on-demand updates on the new platform decreased the turn-around time by up to 2 days, with many of the results in less than an hour.

- **IMPROVED CUSTOMER CONFIDENCE**

Issue related to calls and delays were dramatically reduced.

- **RAVE REVIEWS FROM OUR USERS**

Feedback we love to brag about. Users love Global HR's Clairiti platform. [See reviews.](#)



"EHI Holdings is a great example of how GHRR can deliver advanced products to complex organizations. In short, GHRR helped Enterprise Rent A Car, National Car Rental and Alamo Car Rental unify a decentralized program including DOT and Driver Management, domestic and international screening, both DOT and non-DOT drug testing and OHS solutions.

Brandon Phillips
CEO & President
Global HR Research
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Why choose Global HR Research?



INTEGRATED SOLUTIONS

The hiring and screening process doesn't need more complexity. We're able to seamlessly integrate to most ATS systems



PEACE OF MIND

Because you have more important things to worry about. Our compliance and security meet or exceed all standards.



A BETTER CANDIDATE EXPERIENCE

When you get this close to the finish line, it's critical to continue a great impression.



EXPEDITED TURN-AROUND TIMES

Now is not the time to lose extraordinary talent to the competition. Our time-tested processes and automated technology can cut waiting time up to 50%.



CONFIGURABLE & SCALABLE

We believe a background screening program needs to adapt to your operations, not the other way around.



ABOUT GLOBAL HR RESEARCH Global HR Research (www.ghrr.com), the home of Clairiti™ screening technology, combines advanced background screening solutions, data and business analytics to deliver better background screening programs to thousands of customers and their candidates. Serving medium businesses to Fortune 500 companies across the country, Global HR Research has been recognized for the past ten years in HRO Today Magazine’s “Bakers Dozen” List of top national background screening providers and by Workforce Magazine’s “Hot List” of top background screening providers for the past seven years for exceptional customer satisfaction. Global HR Research is accredited by the Professional Background Screening Association (PBSA) as recognized by the Background Screening Credentialing Council (BSCC).

Want to learn more? [Request a demo!](#)

